

Pavement Vaults Booking Policy

ATTENTION: WE DO NOT TAKE RESERVATIONS FOR TABLES THAT ARE JUST DRINKING. IF A BOOKING IS MADE AND IT IS JUST FOR DRINKS, WE WILL ASK THE PARTY TO MOVE IN TO THE BAR AREA/DOWNSTAIRS.

For reservations of 1-5 people, a table will be allocated for 90 minutes. For reservations of 6-10 people, a table will be allocated for 2 hours. For reservations of 10+ people, tables will be allocated for 2.5hours.

Deposits: For bookings of 6 people or more, we will require a deposit of £10 per person, which will be returned after your meal. If we receive less than 24 hours' notice of cancelation/no-show, the deposit will be non-refundable. If the size of the party decreases with less than 24 hours' notice, we will keep £10 per person below the original party size.

Lateness: If you are running late, then please contact the restaurant directly by phone. We will hold your table for 15 minutes after the original booking time, to account for any unforeseen circumstances resulting in lateness. We may attempt to contact you in this time to see if you still require the table/double check there hasn't been a mistake with the time or date of your booking. Once this 15-minute period has passed, we reserve the right to give the table away to another table or cancel your reservation.

Service Charge: A discretionary service charge of 10% will be added to all tables 4 or more people, 100% of which, will be distributed amongst the staff equitably.

Dog Policy: Dogs, other than Assistance Dogs are not permitted in our main restaurant. They are, however, more than welcome in the Bar Area and downstairs. If you wish to make a booking and bring

your 4-legged friend along with you, then please mention this in your reservation notes, or contact the restaurant directly prior to your visit.

Allergens & Intolerances: Please make the restaurant/your server aware of any allergies or intolerances you may have, either prior to or upon your arrival at the restaurant.

Please Note: We cannot guarantee specific table requests. We will try to honour these wherever possible, but this may be limited during busier times.